



# Brass Helmet



## IT MANAGED SERVICES

Brass Helmet offers a suite of turn-key IT managed services and solutions

### Contact us



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### IT Managed Services

IT managed services with a compliance focus to support end-users and manage infrastructure predictably, optimally, and securely so you focus on your core business needs

Network Operations Center  
24 x 7 eyes-on-glass monitoring

End User Support  
Tier 1-3 user support

Network Device Management

O365 Management & Support

Server Management  
Patching & Monitoring

PC Imaging and Deployment

Mobile Device Management

Backup & Disaster Recovery  
Backup and High Availability

Hardware / Software Procurement



### Governance and Administration

Our offer includes an advisor, dedicated phoneline, and direct oversight of all managed services. In case of an incident, an advisor supports the client by coordinating the incident response playbook. We partner with business stakeholders to define and govern technology delivery